AMBER LIN
UX DESIGNER

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WORK EXPERIANCE

Alliance Inspection Management / UX Designer
Aug 2015 - Present • Farmington Hills, MI

Mobile App Design

Design two Android applications for car inspectors to use daily in the field

Refine car inspection workflow and make the process 50% more efficient

Execute bi-weekly user testings and interpret users' feedback

Create vehicle graphics and app icons

Website Design

Redesign a SaaS website for internal team to handle thousands of car inspection requests every day

Develop a responsive website for external customers to schedule car inspections

Collaborate closely with product managers, developers, and QA engineers

Facilitate weekly design reviews with stakeholders

Establish UX process and define style guides for the team

199 Insights / UX Designer
Apr 2015 - Jun 2015 • San Francisco, CA

Built an interaction map to present user flow for a web-based questionnaire

Generated web UI toolkits and delivered pixel-perfect mockups

Kono / UX Designer & Researcher
Oct 2014 - Feb 2015 • Mountain View, CA

Conceptualized design ideas and initiated user flow for a new web application

Planned diary studies and scheduled interviews to understand target users' needs

UXI Design / UX Design & Research Intern
May 2013 - Aug 2013 • Taipei, Taiwan

Conducted survey and user testings for tablet OS interface design

Organized stakeholder interviews for initiating website redesign

EDUCATION

University of Michigan / MS in Information
2012 - 2014 • Ann Arbor, MI

Semi-finalist in CHI 2014 Student Design Competition (Top 12 teams out of 65 teams)

Human-Computer Interaction (HCI) Specialization

Library and Information Science (LIS) Specialization

National Taiwan University / BA in Library & Information Science
2007 - 2011 • Taipei, Taiwan

SKILLS

Design
Persona / Scenario
Storyboarding
Sketching
Wireframing
Prototyping
Interaction Flow

Research
Contexual Inquiry
Interview
Affinity Diagram
Comparative Analysis
Heuristic Evaluation
Usability Testing
Survey
Diary Study

Tools
Sketch
Experience Design (Xd)
Illustrator (Ai)
PhotoShop (Ps)
After Effect (Ae)
Balsamiq

Development
HTML / CSS
Javascript

EXPERTISE

Mobile Design
Web / Dashboard Design
Material Design
Design Research
Information Architecture
Agile Process